

iOS guide for downloading NHS COVID-19 app

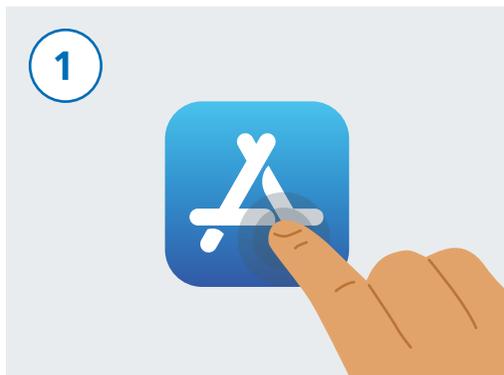


Prof
Olrhain
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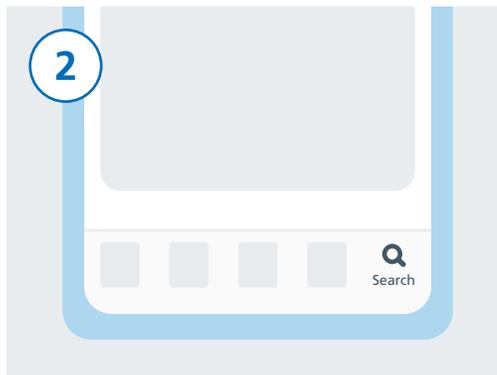
Test
Trace
Protect



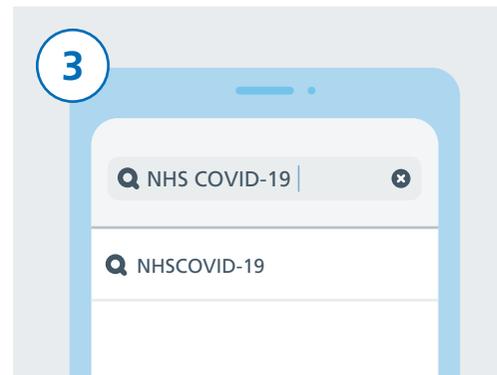
Test and Trace



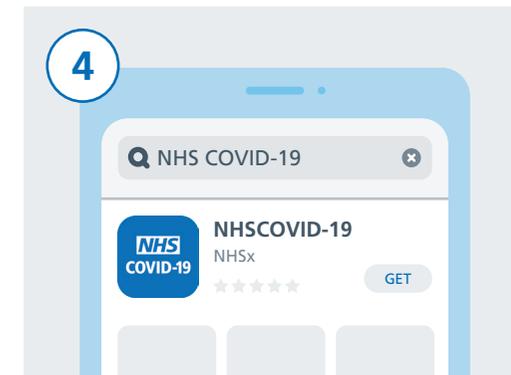
1
Unlock your phone. Scroll through your phone to find an app called "App Store". The app looks like the image above. Tap on it to launch it.



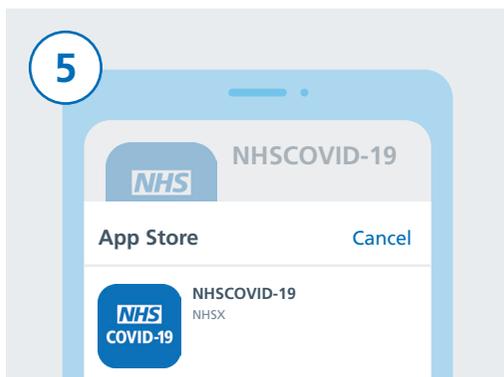
2
At the bottom of the screen, find the "Search" icon and tap on it.



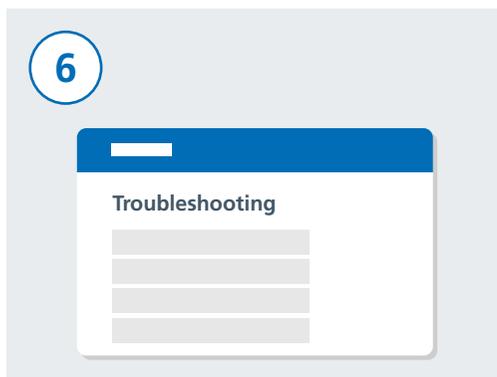
3
Tap on the search bar. Type in "NHS COVID-19". You can now see a list of results below the box. Tap on a result with the name "NHSCOV-19".



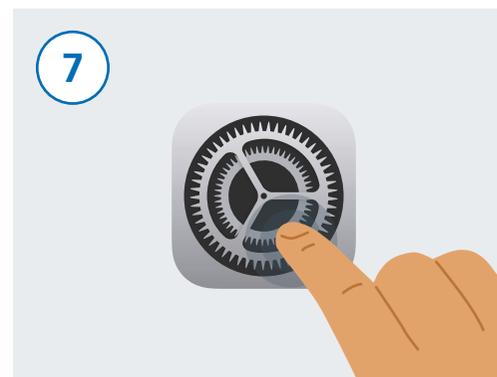
4
There will be a list of results of different COVID-19 apps. Find one that says "NHSCOV-19" and tap on it, then tap the "GET" button.



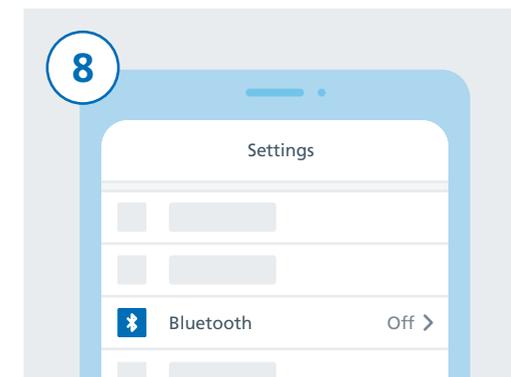
5
To complete the download you may be asked to type in your Apple ID details or to use your fingerprint or face verification if you have these set up.



6
If this has not worked, visit "Troubleshooting" on the NHS COVID-19 app website www.covid19.nhs.uk for guidance that will help.



7
Now it's time to switch on Bluetooth so that the NHS COVID-19 app can work. To do this, first find the "Settings" app and tap it.



8
You are now in "Settings". Scroll down the list to find "Bluetooth" and tap on it.

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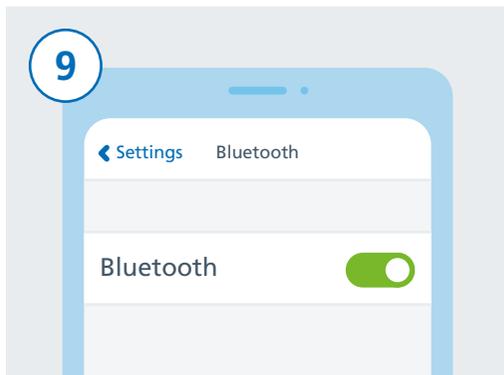
GIG
CYMRU
NHS
WALES

Profi
Olrhain
Diogelu

Test
Trace
Protect



Test and Trace



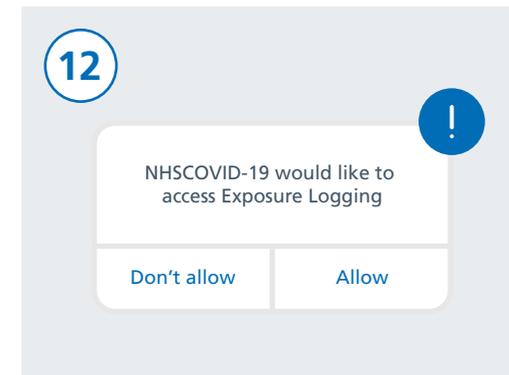
Switch Bluetooth on by tapping the slider on the right.



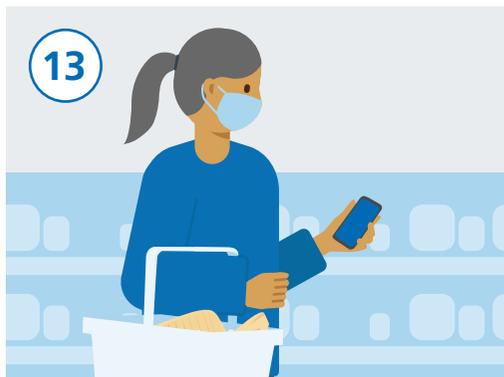
Press your Home Button or swipe up to return back to your phone's home-screen where you can see all of your apps. Find the NHS COVID-19 app and tap on it to launch it.



When you have completed set-up, your NHS COVID-19 app is now up and running.



Follow the steps to finish setting-up the NHS COVID-19 app. This includes allowing "Exposure Logging" which is used to identify whether you are at risk.



You can use your phone as normal, however make sure to keep the NHS COVID-19 app running in the background and Bluetooth turned on. It will not track your location.